



AirAsia X Mix Drive TERMS AND CONDITIONS

A. BASIC TERMS

1.	Organiser	ASTRO RADIO SDN BHD
2.	Radio Station	MIX
3.	Name of Contest	Air Asia X Mix Drive
4.	Brief Description of Contest/ Programme	This is a call-in contest to win a pair of return flight tickets from Kuala Lumpur to Melbourne.
5.	Brief mechanism of Contest	<p>An AirAsia video will be uploaded to MIX's Facebook Page & MIX's Website will post an AirAsia video. Listeners need to watch the video and wait for cue to call.</p> <ol style="list-style-type: none"> 1. The contest will run for three (3) days from 25th June -27th June 2019. There will be one (1) call-in segment per day. 2. Be the first caller through after the cue to call, answer a simple question based on the video uploaded to MIX's Facebook Page & MIX's website and complete a slogan as to why you and your family members wants to go to Melbourne. 3. The Contestant with the most creative slogan as decided by the Organiser in its absolute discretion will win the Contest. 4. The winner announcement will be done on 28th June during MIX Drive. <p>The Contestants must adhere to the mechanism of the Contest as may be changed, amended, notified or communicated by the Organiser during the Contest Period.</p>
6.	Eligibility Criteria	<ol style="list-style-type: none"> a) The Contest is open to all Malaysians of the Age of Eligibility below. b) Contestants must be Malaysian citizens and must possess valid Malaysian Identity Cards.
7.	Ineligibility	<p>The following persons are not eligible to participate in the Contest :-</p> <ol style="list-style-type: none"> (a) Employees/vendors/contractors and their *immediate family members of the Organiser, MEASAT Broadcast Network Systems Sdn Bhd, Astro Entertainment Sdn Bhd, Astro Production Sdn Bhd, Astro Digital 5 Sdn Bhd and Astro Malaysia Holdings Berhad, the sponsor of the Contest and their affiliates and partners. (b) Has won any prize(s) up to a value either individually or collectively of a value of RM1,000 and below from the Radio Station in the period of thirty (30) days prior to entering the Contest. (c) Has won any prize(s) up to a value either individually or collectively of a value of RM1,001 to RM5,000 from the Radio Station in the period of ninety (90) days prior to entering the Contest. (d) Has won any prize(s) up to a value either individually or collectively of a value of RM5,001 and above from the Radio Station in the period of three hundred and sixty-five (365) days prior to entering the Contest.

		*immediate family members mean spouse, children, parents, brothers and sisters
8.	Age of Eligibility	<p>a) The Contest is open to all Malaysians who are 18 years old and above as at 25th June 2019.</p> <p>b) Where the Age of Eligibility permits participation of Contestants under the age of 18 years old, the Contestant must obtain the consent of his/her parent or legal guardian in order to be eligible to participate in the Contest and to receive the Prize. The Organiser considers it the responsibility of parents and/or guardian to monitor their children's participation in this Contest. The parents and/or guardian may at the absolute discretion of the Organiser be required to sign an indemnity in the form required by the Organiser as a precondition to their child's entitlement to the Prize.</p>
9.	Charges	Standard charges charged by the Contestant's relevant telecommunications service provider applies.
10.	Contest Period	25 th June – 27 th June 2019 The Organiser reserves the right to vary, extend, postpone or re-schedule the Contest Period or any dates thereof at its sole discretion.
11.	Language of Contest	English
12.	Entry Procedure	The Contestant must be the first caller through after the cue to call.
13.	Entry Deadline	27 th June 2019
14.	Mode	Call-In – By calling Radio Station's telephone number - 03 9543 3322
15.	Address	All Asia Broadcast Centre Malaysia Technology Park Bukit Jalil 57000 Kuala Lumpur Malaysia
16.	Selection of winners	The Contestant with the most creative slogan out of the three (3) Contestants as decided by the Organiser in its absolute discretion.
17.	Prize	<ul style="list-style-type: none"> - 1x pair of return economy tickets by AirAsia from Kuala Lumpur to Avalon Airport, Melbourne. - 2N stay in Melbourne for 2 pax in 1 room - Return Skybus airport transfers for 2 pax between Avalon Airport and Melbourne City
18.	Notification of winners	Winners will be announced on Friday, 28 th of June 2019.
19.	Collection Period	Within one (1) month from notification by the Organiser / To be advised
20.	Collection Venue	Not applicable / To be advised
21.	Additional Terms, if any	<p>If applicable, visa(s) will not be borne by the Organizer and should be applied separately by the winner and the plus one at their own costs. The Organiser shall have no obligation to assist the winner and the plus one in the visa application in any manner whatsoever.</p> <p>The winner's and the plus one's passports must have at least 6 months validity from the date of expiry. Valid passport(s) may have to be presented to the Organizer by a specified date to confirm the flight. The Organizer has the right to disqualify the winner if the passport(s) and/or visa(s) are not presented as per the required date.</p> <p>The flight dates and time will be determined by the Organiser and/or AirAsia in its sole and absolute discretion. The Organiser and/or AirAsia shall not be liable to reissue the flight ticket(s) or amend the flight date if the winner and their plus one (1) missed the flight for any reason whatsoever.</p> <p>The winner and their plus one (1) are responsible for any additional expenses incurred for the trip.</p>

		<p>The winner shall be bound by the sponsor's terms of use with respect to the complimentary flight voucher attached hereto.</p> <p>LINE DROP OUT AND INABILITY TO CONTACT***</p> <p>Telephone Contests No liability is assumed by the Organiser for faulty, mistranscribed, misdirected/misdialled telephone communication or technical difficulties experienced by callers throughout the call-in portion of a Contest.</p> <p>If in the course of a Contest -</p> <ul style="list-style-type: none"> a) a telephone line breaks up or drops out; or b) there is a dispute arising out of the use of telephone lines in a Contest (including situations where multiple telephone lines are used); or c) two telephone lines are crossed during a phone in Contest; <p>the Organiser may in its absolute discretion disqualify the relevant caller or callers for any reason whatsoever, and shall not be responsible for awarding a Prize to the relevant caller or callers, and may award the Prize to another person, at its sole and absolute discretion.</p> <p>In the event that a voice other than the caller's (or Contestant's) is heard on the phone line, the qualifying Contestant or Winner will be the first person on the phone line to speak. If the judge(s) is not able to determine which caller was the first to speak on the phone line, a random drawing will be held to determine the Winner, and the outcome of the draw will be final.</p> <p>Any entries which are found to have used telephone switching or programming equipment shall be disqualified.</p> <p>In telephone Contests, "sonic triggers" are effective only when heard on on-air radio broadcast, and internet streaming shall not be valid as there may be delays in audio transmission or errors on the internet</p> <p>All Prizes won are strictly non-transferable to another party and cannot be exchanged or re-sold in any manner whatsoever for any other item, prize or cash.</p> <p>The panel of judges (if applicable) will be determined at the sole discretion of the Organiser and/or the sponsor. The Organiser may in its absolute discretion disqualify any Contestants for any reason whatsoever, and any decisions by the judges, Organiser and/or the sponsor relating to the Contest shall be final and the Organiser and/or the sponsor will not entertain any appeals by the Contestants against the decision.</p>
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The Basic Terms and the Contest Standard Terms and Conditions (collectively "Terms and Conditions") shall be binding on all contestants who participate in this Contest ("Contestants"). The definitions in the Contest Standard Terms and Conditions shall apply unless otherwise expressly stated in the Basic Terms. In the event of any inconsistency between the Basic Contest Terms and the Contest Standard Terms and Conditions, the Basic Terms shall prevail to the extent of such inconsistency.

Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestants of the Terms and Conditions.

COMPLIMENTARY FLIGHT VOUCHER Terms of Use

1. These Terms of Use set out the terms of the agreement between the complimentary flight voucher holder and AirAsia X Berhad. By redeeming or attempting to redeem a complimentary flight voucher, you accept and agree to be bound by these Terms of Use and acknowledge that you have read and understood the [AirAsia X Terms and Conditions of Carriage](#) for D7 flights operated by AirAsia X Berhad.

2. This complimentary flight voucher,

- Can only be used to redeem D7 flights operated by AirAsia X Berhad.
- Can only be redeemed for one (1) person only.
- Can be transferred to another person when you redeem the voucher.
- Is valid for redemption on or before the expiry date stated on the voucher.
- Is not exchangeable for cash or any other benefits in kind.
- Is only for the booking of the destination(s) stated and do not include services such as additional baggage or seat selection unless stated overleaf.
- Is subject to seat availability and AirAsia X Berhad reserves the right to deny any travel during 'peak' season.
- Do not allow a change in flight date before and/or after booking is done.

3. Vouchers can be redeemed via email through clientsupport@airasia.com only. Please allow sufficient processing time to redeem this voucher; minimum seven (7) calendar days before the date of departure.

To process the booking please attach,

- a copy of the complimentary flight voucher
- a copy of the passenger's passport or identification card.

4. All airport tax, ancillaries, insurance, other surcharges and booking service fees payable to AirAsia X Berhad for the booking, must be paid by the passenger(s) at the time of redemption unless stated overleaf.

5. AirAsia X Berhad will not be responsible for and will not replace this complimentary flight voucher in the event if it is lost, stolen or damaged.

6. All redeemed complimentary flight vouchers are non-refundable and in the event the passenger(s) do not turn up or missed the flight, the voucher will be forfeited. There will be no refund/credit account or restitution for any complimentary flight voucher in the event of flight cancellation and/or flight delay by AirAsia X Berhad due to commercial, operational or force majeure / political reasons.

7. AirAsia X Berhad reserves the right to change any flight destination(s) and/or flight time by sending an SMS or e-mail notification to the passenger(s) contacts as registered in the booking system.

8. AirAsia X Berhad reserves the right to amend any terms of use and details of this complimentary flight voucher (including the right to cancel this complimentary flight voucher) at any time and from time to time without any prior written notice given.

9. In the event or circumstances beyond the reasonable control of AirAsia X Berhad that prevents AirAsia X Berhad from complying with these terms of use, AirAsia X Berhad shall not be held liable for any failure or delay in performing its obligations.