

Spin to Win Campaign

Frequently Asked Questions (FAQs)

1. Who can participate in this campaign?

The contest is open to all Malaysian citizens. Kindly refer to contest T&C for more information.

2. How do I participate in the SYOK Spin to Win campaign?

- a. Download the Astro SYOK app. Make sure to have a valid Astro ID. If you don't, do create one now via <https://id.astro.com.my/>.
- b. Contestants must first answer all **three** (3) questions correctly & get a chance to spin the wheel.

3. How many times can I spin the wheel in a day

- a. Contestants will get 2 attempts to spin the wheel daily, provided that they have answered three (3) questions correctly at each attempt

4. How many times can I claim prize(s) from this campaign?

- a. Contestants are eligible to spin two times daily. Each contestant can only claim prizes for a maximum of two (2) times throughout the campaign period.

5. Do I need to log in to Astro?

- a. It's a must to have a valid Astro ID prior to prize claim submission. It is advisable for contestants to create one before participating.

6. What if I don't get redirected back to the SYOK app after signing into Astro ID page?

- a. Contestants is advised to launch SYOK app to continue to fill up the details page for prize claim submission.

7. What happened after I successfully submitted my details for the prize claim?

We will post the prize to the contest winner(s) unless we prescribe another mode of collection. Kindly ensure to provide a valid address in order to receive your prize. Alternatively, do keep a look out on SYOK's website for the Winner's list. For further information, please see Terms & Conditions